

Impasse de l'île mouchet
BP 90232
44150 ANCENIS
02.40.83.08.43 – 06.62.54.24.73
camping-ile-mouchet@orange.fr
www.camping-estivance.com



BOOKING TERMS AND CONDITIONS FOR ACCOMMODATION AND PITCH

General rules

Anyone entering the camping area must comply with internal rules, the sales terms and conditions and the opening hours of the campsite.

In the event of a non-respect of these rules, the management may take an appropriate decision.

The VAT (10 %) is included in the prices. Any modification of the VAT from the government might generate a modification in our prices.

Camping space

The camper accepts the pitch as it is. It absolves the responsibility of the campsite in case of damage due to bad weather, natural disasters or theft.

The place must be left clean before 12:00 (except authorization from management). If the initial stay is extended, the campers are invited to notify the reception desk at least 24 hours before their theoretical departure in order to pay their additional fees and subject to availability of the sites. The camper intending to leave outside office hours must inform the team to arrange their departure together.

One vehicle and 6 people maximum are allowed on one camping space.

Tents, camping-cars or caravans must be installed where the management indicated.

The outstanding amount due for your stay must be paid on arrival.

Arrivals every day after 12am / departures before 12 am.

A 25€ deposit will be asked for the gate pass.

Accommodations

Bookings only become effective once validated by us and after reception of the reservation contract fully completed and signed and the 30 % down-payment.

All bookings are name-specific and may neither be transferred nor sublet.

Arrivals after 3:30pm / departures before 10:30am.

Upon arrival, please carry out an ENTRY inventory of your rental, using the paper list that you must hand back to the reception desk within 24 hours. You must report any abnormal condition within 24 hours. Claims filed beyond that timeframe shall not be considered

Payment

The outstanding amount due for your stay must be settled 30 days prior to your arrival date.

In the event of non-compliance, the campsite reserves the right to cancel your reservation. No complaint will be accepted.

If your reservation is made less than one month before your stay, you are required to pay the entire amount of your stay at the booking.

Deposit

- 400 Euros for the Mobil 'homes
- 250 Euros for the Coco sweet and caravans
- 100 Euros for the Campétoiles
- 250 Euros for the events big tents.

An additional 50 €uros deposit to guarantee the cleanliness of the rental at the time of your departure.

Upon departure, an EXIT inventory of your rental shall be carried out. If we consider the cleanliness to be satisfactory, both deposit checks shall be returned to you or sent. Otherwise, the relevant 50€ cleaning deposit check shall be cashed in. Should items be damaged or missing, the 250€ deposit check would be kept, the items concerned repaired or replaced and the relevant invoicing established accordingly. Your 250€ deposit check would be returned to you after payment of the invoice for the items concerned or after reception of a notice of coverage by your civil liability insurance policy.

Delay, stay interruption, stay cancellation

The rental must be taken in before 8 pm on the arrival day mentioned in your contract. In the absence of a written justification for a delay, the booking is maintained 24 hours. Beyond that deadline, the booking is cancelled. Dates booked are to be paid in full and there will be no refund.

For reasons relating to organization, no phone message shall be taken at the camping reception desk.

Any stay interrupted, shortened or ending in anticipated departure as a result of your own decision will not entitle you to any reimbursement. Dates reserved are to be paid in full.

For any stay cancelled of your own decision, down payment and booking fees won't be refund except for: Serious illness or serious accident or death of yourself, your partner (or legal cohabitant) or one of your descendants. A medical or death certificate must be given.

Visitors

Visitors are under the camper responsibility. They must show up at the reception desk upon arrival and pay an entry fee if they stay more than 2 hours, use the swimming pool or stay the night. The visitor's cars are not permitted in the campsite.

Animals

Animals are accepted at the applicable rate subject to compliance with hygiene rules (food, sleeping arrangements and pet hair). Animals must not be left alone inside or outside the rental. They must be kept on a leash, tattooed and vaccinated. Their health booklet must be in your possession at all times during your stay. Category 1 and 2 dogs, rodents and animals weighing more than 10 kg are not accepted in the camping site (and in the rentals).

Swimming Pool

Opening hours and rules are displayed at the pool entrance.

The swimming pool is not supervised, so access is forbidden for children under 12 not accompanied by an adult. A bracelet must be worn to access the pool, any loss will be charged 1 €uro. Wearing shorts, bathing shorts or t-shirts is prohibited (only swimming suits are allowed), as is the introduction of large rubber ring, non-inflatable balls or water games. Shoes should remain outside the pool enclosure.

Vehicle

Inside the campsite, vehicles must drive under 20 km/hour. Traffic is prohibited between 11 pm and 7 am. The entrance barrier is permanently closed during this period. Vehicles must be parked outside.

The silence must be total between 10 pm and 7 am.