



RULES OF PROCEDURE

1. Admission requirements

To be allowed to enter, settle and stay on the campsite, you must have been authorized by the manager or his representative. He has the obligation to ensure the good maintenance and good order of the campsite as well as compliance with the application of these rules of procedure.

The fact of staying on the campsite implies acceptance of the provisions of these rules and the commitment to comply with them, any violation may result in the expulsion of its author. In the event of serious misconduct, the manager may have recourse to the police.

No one can take up residence there.

As the campsite is in a flood zone, it is forbidden for vehicles that could cause soil degradation to enter it: double axle-articulated trailer trucks.

2. Police formalities

Anyone who has to stay at least one night in the campsite must first present an identity document to the manager or his representative and complete the administrative formalities.

Minors unaccompanied by their parents will only be admitted with written authorization from them.

3. Setting up

The tent, caravan or mobile home and the related equipment must be installed at the location indicated in accordance with the instructions given by the manager or his representative.

Ground fires are prohibited.

4. Reception office

The campsite is open year round.

Reception is open:

- in high season (July and August) from 8:30 am to 12:30 pm and from 2:30 pm to 8 pm. all days,
- in mid season from 9:00 am to 12:30 pm and from 3:00 pm to 7:30 pm all days,
- in low season (September to April) from 9:30 am to 12:30 pm and from 3 pm to 7 pm from Monday to Friday.

(times are displayed by season on the welcome board).

You will find at the reception desk all the information on the services of the campsite, information on the possibilities of refueling, the sports facilities, the tourist attractions of the surroundings and various addresses which may prove useful.

Any complaint may be collected in the book intended for this purpose if they are nominative, dated and signed, as precise as possible and relating to argued facts.

5. Fees

The fees are paid at the reception desk. Their amount is fixed according to the tariff in force and is the subject of a display at the entrance to the campsite and at the reception desk. They are due according to the number of nights spent in the field.

Users of the campsite are invited to notify the reception office of their departure as soon as it is old. Campers intending to leave before the opening time of the reception office must pay their fees the day before.

In the event of a late arrival or early departure for any reason whatsoever (except with proof) no refund, no reduction, no compensation will be made.

6. Noise and silence

Users of the campsite are urged to avoid any noise and discussion that could disturb their neighbors. Sound devices must be adjusted accordingly. Door or trunk closures should be as discreet as possible. Silence must be total from 10:00 pm. to 7:00 am.

7. Pets

A camper bringing in a dog or a cat must present the animal's identity booklet and its anti-rabies vaccination certificate.

Category 1 dogs "attack dogs" are prohibited. Category 2 "guard dogs" must be muzzled. Animals must never be left free, they must not be left at the campsite, even locked up in the absence of their masters who are civilly responsible for them.

The acceptance is made under the respect of the rules of hygiene.

8. Visitors

After being authorized by the manager or his representative, visitors can be admitted to the campsite under the responsibility of the campers who receive them.

The camper can receive one or more visitors at the reception. If these visitors are allowed to enter the campsite, the camper who receives them may be required to pay a fee, insofar as the visitor has access to the services and/or facilities of the campsite. This fee is displayed at the entrance to the campsite and at the reception desk.

Visitor cars are prohibited in the campground

9. Traffic and parking of vehicles

Inside the campsite, vehicles must drive at a speed limit of 20 kilometers per hour.

Traffic is prohibited between 11:00 pm and 7:00 am. The entrance barrier to the campsite is permanently closed during this period. Vehicles must be parked outside the campsite.

Only vehicles that belong to the campers staying there can circulate in the campsite. Strictly prohibited parking on pitches usually occupied by camping shelters must not, moreover, hinder traffic or prevent the installation of newcomers.

The barriers are opened by means of a badge available at the reception desk in exchange for a deposit of 25 Euros.

10. Hygiene and respect of equipment and buildings

- Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities.
- It is forbidden to throw waste water on the ground or in the gutters.
- Caravanners must empty their waste water in the facilities provided for this purpose.
- Washing is strictly prohibited outside the bins provided for this purpose. A washing machine and dryer are available to campers. At the reception tokens and doses of detergent can be given.
- Plantations and floral decorations must be respected. It is forbidden for the camper to plant nails in the trees, to cut branches, to make plantations.
- It is also not allowed to delimit the location of an installation by personal means, nor to dig the ground.
- Any degradation committed to the vegetation, the fences, the ground or the facilities of the campsite will be the responsibility of its author.
- The location that will have been used during the stay must be maintained in the state in which the camper found it when entering the premises.

11. Safety

➤ Fire: Open fires (wood, coal, etc.) are strictly prohibited. Barbecues are authorized subject to the agreement of the neighborhood for the nuisance and with the agreement of the person in charge of the campsite for safety.

Gas stoves must be kept in good working order and used with due caution. Alcohol or petrol stoves are also prohibited.

Fire extinguishers are available to campers. In the event of a fire, immediately notify the campsite manager or an attendant.

A first aid kit is located at the reception desk.

➤ Due to the flooding of the Loire, the campsite may be flooded. Campers will be asked to evacuate their pitches (goods and people) in good order and in accordance with the instructions given by the campsite manager, an attendant or the competent services.

Under no circumstances can the company managing the campsite be held liable for bodily injury and material damage caused by the flood if the latter has not complied with the evacuation and safety instructions.

➤ Theft: The management is responsible for objects left at the office and a general obligation to monitor the campsite. The camper retains responsibility for his own installation and must report to the manager the presence of any suspicious persons.

Users of the campsite are invited to take the usual precautions to safeguard their equipment.

12. Swimming pool

The opening hours of the swimming pool as well as its rules are listed at the entrance.

The swimming pool is not supervised, access is therefore prohibited for children under 12 years old who are not accompanied by an adult.

Heated swimming pool.

The rules of the internal regulations must be respected, otherwise sanctions may be established.

A wristband is required to access the swimming pool, any loss will be charged at €1 each.

Wearing shorts, swimming trunks or T-shirts is prohibited (only swimsuits are allowed), as is the introduction of large buoys, non-inflatable balls or water games.

Shoes must remain outside the pool enclosure.

13. Sanitary blocks

We ask you to respect the rules of hygiene and safety and to leave these places clean.

Depending on the percentage of land occupancy or the cleaning and maintenance obligations, the management may have to close certain toilet blocks.

14. Garbage and household waste

Sorting and recycling must be at the heart of our concerns. These simple gestures are fundamental for the protection of our environment.

Sorting information is displayed on the different containers and the receptionists are available for any information.

Wood, metal and large items of waste are prohibited on the campsite and must be deposited at the recycling centre.

15. Games

No violent or disturbing game can be organized near the facilities.

The TV/catering room cannot be used for hectic games.

Children should always be under the supervision of their parents.

16. « Dead parking »

Users are asked to leave their contact details in order to warn them in the event of a risk of flooding (being in a flood zone).

It can only be left unoccupied equipment on the ground, after agreement of the management and only at the location indicated. The management is not responsible for this material in the absence of the owner and in the event of flooding as soon as the owner has been informed. A fee, the amount of which will be displayed at the reception desk, will be due for the “dead garage”.

17. Display

These rules of procedure are displayed at the entrance to the campsite and at the reception desk as well as the prices of the campsite, the safety instructions and the evacuation plan.

They can be given to the customer at his request.

18. Environment

The campsite declines all responsibility for any incident occurring in the surroundings (Loire, railway, stadium, etc.)

19. Violation of the rules of procedure

In the event that a resident disturbs the stay of other users or does not respect the provisions of the internal regulations, the manager or his representative may, orally or in writing if he deems it necessary, give notice to the latter to cease the disturbances.

In the event of a serious or repeated violation of the rules of procedure and after formal notice by the manager to comply with them, the latter may terminate the contract. In the event of a criminal offence, the manager may call on the police.

These regulations can be modified at any time if the regulations of the outdoor hotel industry or the organization of the campsite so require, without it being automatically mentioned to the customers.

